

## Open311 Webinar



## Shareabouts


$: \%$ GeoNode

STREETSBLOG.org

## OpenBlock <br> GeoServer <br> PostGIS

transportationcamp

GOTHAMSCHOOLS

MTA気BusTime ${ }^{\text {B }}$ MTA㑹BusTime ${ }^{\text {w }}$

OpenTripPlanner

PlanningPress


An open communication standard for public services \& local government

## 911 for Emergency Action

311 for Emergent Action




Illustration: Pitch Interactive
Appeared in "What a Hundred Million Calls to 311 Reveal About New York" by Steven Johnson in Wired Magazine


# Wedding Open Source to Government Service Delivery 

http://eaves.ca/2009/02/25/wedding-open-source-to-government-service-delivery/


## The Civic Long Tail

Public bug trackers for real world problems

Bugzilla

## trac

## Geotrac <br> Spatial Issue Management

## \#17043 (Ul fix for select fo



| Ul fix for select form element |  | Opened 3 m <br> Last modifie |  |
| :--- | :--- | :--- | :--- |
| Reported by: | normal | ptahdunbar | Owned by: |

Cc:
Description
Select elements with looooong option values give the possibility for those fields to span outside of it's meta box. It looks really ugly and it's a simple fix.

- Attachments
- ticket. 17043. diff $\downarrow$ ( 320 bytes) - added by ptahdunbar 3 months ago.
- Screen shot 2011-04-04 at 9.15.41 AM.png $\downarrow$ (12.0 KB) - added by ptahdunbar 3 months ago.
vew alu create watch ISSUES

Spatial Issue Management


## Some Recent History

## (2) FixMyStreet

## Potholes and Water

Reported in the Potholes category by Andy GRiffiths at 17:42 today
Sent to Stirling Council 2 minutes later

There are several potholes at the junction of Milndavie road and Old Mugdock road on the east side of the junction. There is also water ponding across the road from the field which in cold weather freezes and is a serious hazard;

Offensive? Unsuitable? Tell us

More problems nearby

## Provide an update

Email me updates

Please note that updates are not sent to the council. If you leave your name it will be public. Your information will only be used in accordance with our privacy policy


## Update:

## SeeClickFyx <br> power to the community

## New Haven

follow Now Haven Downtown

Downtown | Report an lssue | who's watching | activity map | find an issue |
| :--- | :--- | :--- | :--- | :--- |

|  |  |
| :---: | :---: |
| "" Comment added to Huge Pothole <br> "" Comment added to people's laundromat driver ... <br> Issue created people's laundromat driver ... <br> "" Comment added to Dangerous driving on Edwards <br> "" Comment added to 川legal Rooster <br> "" Comment added to Dangerous driving on Edwards <br> U. Another person wants Unite Our Fire Departments fixed. <br> (1) Another person wants street signs fixed. <br> I Another person wants Bring back a full-service s... fixed. <br> "" Comment added to In road pedestrian signs ne... <br> "" Comment added to Bring back a full-service s... <br> "" Comment added to Bring back a full-service s... <br> Another person wants Huge Pothole fixed. <br> "" Comment added to Huge Pothole <br> "" Comment added to Pot holes <br> "" Comment added to Pothole <br> "" Comment added to Huge Pothole <br> "" Comment added to Speeding Public Works Truck |  |
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últimos baches reportados + reportar un bache

## reportado 1 veces

Plaza del General...
S/N
M-856
S/N
Carretera de Villaviciosa
S/N

We Manage Your Reports


Reports From Australla and New Zealand Showing 1-5 of 90






## M3Brend

Enabling Effective Governance

THE
NATIONAL NETWORK FOR INDIA.

TO REPORT AN ISSUE call: 0512-302-6888 text: kiirti nnfi \{message\} to 56677
email: hitesh@omshom.com

## FixOurCity Delhi

## Report, View and Discuss Local Problems

HOME REPORTS GET ALERTS CONTACT US PARTNERS ABOUT US SUBMT A REPORT

## Report Details: Not verified

## Damaged Road in Dwarka

## Credibility: 国 0

INCIDENT DESCRIPTION
There is a patch on the main road of Dwarka which is perpetually damaged because water tankers use that crossing. Apart from the weight and frequency of the tankers which fill up at the DDA pumping station, water gets spilled continuously from the tankers. As a result, the road at this crossing is permanently damaged. It has been repaired many times, including replacing tar with concrete. But each time the road breaks up within a few months of the repair.
Given the shortage of water in Dwarka, the water tankers are an essential Ife line for residents in this sub-city. So it is imperative that roads be built to meet the loca transportation demand. The problem is also quite acute on many of the service roads, where the load bearing capacity seems much lower than the main roads. Consequently the damage caused by water tankers are quite serious.

LOCATION
On Dwarka Main Road, at the intersection between Sector 5 and 7, just after the bridge at the end of Madhu Vihar.

DATE
Mar 182010
NCIDENT
NEARBY INCIDENT

TIME
11:01

## Ushahihi．gom

| HOME | REPORT AN INCIDENT | CONTACT US | ABOUT | BLOG | HOW TO HELP |
| :--- | :--- | :--- | :--- | :--- | :--- |



TAGS：ALL，Riots，Deaths，Property Damage，Government Forces，Clvilians，Looting，Rape，Peace

## © MapATL



* CATEGORY FILTER

ALL CATEGORIES
VIOLENCE
PROPERTY
$\square$ QUALITY OF LIFE

## + other layers



ZONE 2

ZONE 3
ZONE 4
ZONE 5
ZONE 6


## Reinventing the Wheel

Does every city need its own app?


Boston


NYC


Portland


Pittsburgh



## for the

© ADRIAN M. FENTY, MAYOR CHRIS WILLEY, NTERIMCTO
District of Columbia Office of the Chief Technology Officer

## Apps for Democracy Citizen Insights Summary


 Link technology report es accessservice - Cell Enable iforman
 tearning schools crimp Prking freeproviders database allow telp
 need putinh ont students internet phomes license Smart cimis
$\ldots$ lighs mocent site web propertivs tax license s

## Wordle Cloud of Insights Submitted to Apps for Democracy Community Edition

Three short weeks ago, we announced Apps for Democracy "Community Edition" with the intention of using the month of May as an insights collection period that would inform our technology development period in June. We've been using online and offline methods to gather input from as many citizens as possible. Last Sunday was "Social Citizen Sunday"

## Search

$\square$

Tag your posts, pics, tweets \& vids with \#APPSO9
Mar 29th
7:55am CivicApps for Greater Portland is slightly different from D.C.'s Apps for Democracy and NYC BigApps http://ilnk.me/2oeb

Mar 28th
12:25pm @elle_mccann Apps for Democracy included non-devs. "Social Citizens" > http://twurl.nl/zmbotl \#appso9 \#tcamp2010

8:26am RT @theresac: Guide to setting up your own Apps for Democracy contest (wheels turning on how to make something like this work in COO) http://j.mp/db5Nit

6:04am Guide to setting up your own Apps for Democracu contest (wheels turnina on

## Washington D.C. Open 3 I I API

 Launches in Summer 2009
## Benefits of an Open Standard

## Interoperability

Shareability
Consistency
Ubiquity
Efficiency



## A COLLABORATIVE MODEL AND OPEN STANDARD FOR CIVIC ISSUE TRACKING



## Learn More

Open311 provides open communication with public services and local government.

## Show Support

Pledge support for the implementation of Open311 in your city or service.

FROM THE BLOG


311 Pioneering Baltimore Continues to Lead with Open311 BY PHIUP ASHLOCK

66
The new 311 Mobile App allows citizens to have real-time collaboration with their government. - Mayor Rawlings-Blake

The City of Baltimore has a long history of leading the way with 311 . In 1996 they were the first city to

deploy the 311 short code and unified call center and in 1999 the city launched CitiStat pioneering the use of statistics based performance management. Now both of these innovations can be amplified by a much more open and collaborative relationship between Baltimoreans and their government through Open311.

This week Baltimore announced that they have deployed the Open311 API placing them among the select cities which have implemented the GeoReport v2 standard. The city also launched a mobile app to provide its citizens with a much richer and more engaging interaction with the 311 system and, by

## Help Develop

Help us develop Open311 apps and refine the spec to ensure wider interoperability.


OPEN3II GEOREPORT API
Open311
GeoReport v2
View the GeoReport v2 API Specification

OPEN3II CITIES
The following are some of the cities which have implemented the GeoReport V2 standard:

San Francisco, California Washington D.C.
Boston, Massachusetts
Baltimore, Maryland



# Open311 <br> GeoReport v2 

Established March 2011



## Open3II GeoReport v2 Stats

~35 city endpoints
~10 independent implementations
~ 8 vendor supported products
~ 5 open source servers
$\sim 4$ open source clients
$\sim 5$ client libraries

For details see:
http://wiki.open311.org/GeoReport_v2/Servers
http://wiki.open311.org/GeoReport_v2/Support
http://wiki.open311.org/GeoReport_v2/Resources

## connectedkits

## M MOTOROLA

KANA. LAGAN

## Heycob



Open Source
wiki.open311.org/Open_Source
iPod
iPhone

## iTunes Preview

GeoReporter
By City of Bloomington
Open iTunes to buy and download apps.


## Description

GeoReporter is an Open311 constituent reporting tool. GeoReporter should work for any organizations with an Open311 GeoReport v2 compliant endpoint server.

City of Bloomington Web Site * GeoReporter Support *
iPhone Screenshots
View In iTunes
Free
Category: Business Released: Jan 23, 2012
Version: 1.0.2
Size: 1.2 MB
Language: English
Seller: City of Bloomington, Indiana
© 2011 City of Bloomington Rated 4+


## GeoReport v2 Server

The GeoReport API allows developers to build applications to report non-emergency issues such as graffiti, potholes, and street cleaning directly to government organizations like cities and counties.

```
Learn more *
```

- Service List
- Service Definition
- Create Service Request
- Query Multiple Service Requests
- Query a Single Service Request
- Lookup Request ID from Token

REGISTER FOR AN API KEY
Register for an API key to report
non-emergency issues directly to Miami-Dade County.

Register:

FORK ON GITHUB
Download, fork, pull, file issues, and more with the GeoReport v2 Server repository on Github.

GeoReport on GitHub *

## Service List Avalable senvice request types

Request
GET /services.json?jurisdiction_id=miamidade.gov


## SIDEWALK

 REQUESTS VS REST

Sidewalk Proportions

## SIDEWALK OPEN VS CLOSED



2011 Sidewalk Requests

## SIDEWALK CLEANINGS BY MONHH



TOPTEN REQUEST

## TYPES

| Sidewalk_Cleaning | 11948 |
| :---: | :--- | :--- |
| Illegal_Dumping | 3231 |
| Abandoned Vehicle | 2799 |
| SFHA - Urgent - Priority | 1631 |
| Pavement_Defect | 1497 |
| Street_Cleaning | 1322 |
| Graffiti | 737 |
| SFHA - Emergency - Priority | 734 |
| Cans_Left_Out_24x7 | 702 |
| Damaged_Tree | 688 |
|  |  |



CLUSTERS OF REQUESTS IN SAN FBANCISCO


CODE for
AMERICA

## Open3 II Dashboard



## Open3 II Facebook App

CODE for AMERICA

| Open311 Request | Search |  |  |  |  |  |  | Status |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Open311 Dashboard Inbox |  | $\begin{aligned} & \text { Service } \\ & \frac{\text { Request }}{\text { Id }} \end{aligned}$ | $\begin{aligned} & \text { Service } \\ & \hline \text { Name } \end{aligned}$ | Status | Description | Addres5 | Date <br> Created | $\frac{\text { Request }}{\text { Date }}$ | $\xrightarrow[\text { Responsible }]{$ Aqency $}$ |
| Admin Menu | $\square$ | 000006 | Sidewalk or Curb | open |  | 821 folsom st san franciscon | $\begin{aligned} & 2011-08- \\ & 31 \\ & 21: 58: 16.0 \end{aligned}$ | 08/31/2011 |  |
| File new request | $\square$ | 000002 | Litter Receptacles | open |  | 548 Market St. San Francisco, CA 94104 | $2011-08-$ | 08/05/2011 |  |
| Open311 Data List |  |  |  |  |  |  | 22:53:39.0 |  |  |
|  | $\square$ | 000003 | Sidewalk Cleaning | open |  | 33 New Montgomery Street. San Francisco . CA 94607 | $\begin{aligned} & 2011-08- \\ & 23 \\ & 14: 57: 57.0 \end{aligned}$ | 06/17/2011 |  |
|  |  |  |  |  |  |  |  | hems found, | alsplajing all nems. |
|  |  |  |  |  |  |  |  |  |  |

Delete

## Open3 I I on Joget

## Mark-a-Spot GeoReport v2 API

## Mark-a-Spot

@markaspot
This demo simulates a client like a mobile app, backend CRM or something similar. This RESTfull client requests
and receives responses provided by a Mark-a-Spot Community-Instance at open311.mas-city.com for San
Francisco
Code repository

Click on the Submit button to post or send in a test report through a webform there

## Send Request

Simulating a Service Request with Method POST using random Coordinates and saving a PNG into the
Mark-a-Spot instance
Service Code is 490 "Curb and Gutter Repair"
URL: http://open311.mas-city.com/open311/requests.xml
URL: http://open311.mas-city.com/open311/requests.json
Request Header: ('Authorization',
'TRUEREST username=sysadmin@markaspot.org\&password=test123sapikey=MasAPIkey)
array('jurisdiction_id' => 'SomeCity',
'lat' $\Rightarrow>$ '37.771627559765,
'long' => '-122.411627559765,
'service_code' => '490',
'media_u $\bar{r} 1$ ' $\Rightarrow>$ 'http://cakephp.org/img/cake-logo.png');


## Open3 I I API for the mySociety FixMyStreet server

At the moment only searching for and looking at reports work.
This API implementation is work in progress and not yet stabilized. It will change without warnings in the future.

- Open31I initiative web page
- Open31I specification

At most 20 requests are returned in each query. The returned requests are ordered by requested_datetime, so to get all requests, do several searches with rolling start_date and end_date.

The following Open3|| v2 attributes are returned for each request: service_request_id, description, lat, long, media_url, status, requested_datetime, updated_datetime, service_code and service_name.

In addition, the following attributes that are not part of the Open3|I v2 specification are returned: agency_sent_datetime, title (also returned as part of description), interface_used, comment_count, requestor_name (only present if requestor allowed the name to be shown on this site).

The Open3 I I v2 attribute agency_responsible is used to list the administrations that received the problem report, which is not quite the way the attribute is defined in the Open31I v2 specification.

With request searches, it is also possible to search for agency_responsible to limit the requests to those sent to a single administration. The search term is the administration ID provided by MaPit.

Examples:

- discovery information
http://www.fixmystreet.com/open3| I/v2/discovery.xm|!jurisdiction_id=fiksgatami.no
- list of services provided http://www.fixmystreet.com/open3| I/v2/services.xml?jurisdiction_id=fiksgatami.no
- list of services provided for WGS84 coordinate latitude 60 longitude II
http://www.fixmystreet.com/open3||/v2/services.xml?jurisdiction_id=fiksgatami.no\&lat=60\&long=| |
- Request number I



## Main Menu

## > FixMyStreet

> Report a problem
> All reports
> Local alerts
> Help
> Contact

## Online Services

## > Barnet Council

## Contact

## Council Address

North London Business Park (NLBP),
Oakleigh Road South,
London.
N11 1NP
View map of Barnet
Phone Number
02083592000
Tout Alumbar (CMACI

## Open311 API for the mySociety FixMyStreet server

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The Open311 v2 attribute agency_responsible is used to list the administrations that received the problem report, which is not quite the way the attribute is defined in the Open311 v2 specification.

With request searches, it is also possible to search for agency_responsible to limit the requests to those sent to a single administration. The search term is the administration ID provided by MaPit.

Examples:
> discovery information
http://barnet.fixmystreet.com/open311/v2/discovery.xml?jurisdiction_id=fiksgatami.no
> list of services provided
httn:/harnat fivmwetroat anm/anan211/vうleanricae vml?iuriedietinn id=fikenatami no

## - Fix My Street

- Report a problem

All reports
Local alerts
Help
Contact

## Open311 API for the mySociety FixMyStreet server

At the moment only searching for and looking at reports work.
This API implementation is work in progress and not yet stabilized. It will change without warnings in the future.

- Open311 initiative web page
- Open311 specification

At most 20 requests are returned in each query. The returned requests are ordered by requested_datetime, so to get all requests, do several searches with rolling start_date and end_date.
The following Open 311 v 2 attributes are returned for each request: service_request_id, description, lat, long, media_url, status, requested_datetime, updated_datetime, service_code and service_name.

In addition, the following attributes that are not part of the Open311 v2 specification are returned: agency_sent_datetime, title (also returned as part of description), interface_used, comment_count, requestor_name (only present if requestor allowed the name to be shown on this site).

The Open311 v2 attribute agency_responsible is used to list the administrations that received the problem report, which is not quite the way the attribute is defined in the Open 311 v 2 specification.

With request searches, it is also possible to search for agency_responsible to limit the requests to those sent to a single administration. The search term is the administration ID provided by MaPit.

Examples:

- discovery information
http://southampton.fixmystreet.com/open311/v2/discovery.xml?jurisdiction_id=fiksgatami.no
- list of services provided
http://southampton.fixmystreet.com/open311/v2/services.xml?jurisdiction_id=fiksgatami.no
- list of services provided for WGS84 coordinate latitude 60 longitude 11
http://southampton.fixmystreet.com/open311/v2/services.xml?jurisdiction_id=fiksgatami.no8lat=60\&long=11
- Request number 1
http://southampton.fixmystreet.com/open311/v2/requests/1.xml?jurisdiction_id=fiksgatami.no


The Civic Network?

A National 3 I I API?


## Telephone \& SMS Accessibility from a web API?



Next Generation Communication Platform
jaduka

—
菑 C 8- Google

## Speech Enabling Open311

August 9th, 2011 by Mark Headd
Since SpeechTEK is this week, I thought it was a good time to update a post I did several months ago on using speech recognition to capture a street address.

There are lots of reasons why you might want to collect a caller's address over the phone.
In open government circles, there has been a lot of interest lately in using automated IVR systems to help gather non-emergency service requests for municipalities. This makes a lot of sense - many municipalities enable non-emergency service reporting through the use of a designated abbreviated dialing number - 3-1-1 - so there is a long history of reporting these issues using the telephone.

Address collection is used quite often in IVR systems, but typically relies on expensive proprietary or "black box" components that might not be suitable for all use cases. This is particularly true for municipalities and local governments who are under financial pressure and who need to do more with less.

In this post, rill show how to build a sophisticated address collection system that can be used for almost any city or town, large or small. All of the code for this example is on Github (and under active development) and many of the components I will use are free or open source.

Here is a screen cast demonstrating the system running on the Tropo platform.


## Archives

* October 2011
n. Sentamber 2011


## Looking Ahead

## Needs

- Improved docs (eg iodocs)
- Validator


## Future

- GeoReport 2.x \& 3
- Other APls


## Inquiry API

Inquiry V1
Note: some of this content is NYC-specific (such as URLs and Category values). Future updates to the specification will need to have these items separated out.
Note: NYC's implementation is case-sensitive.
While it's not required, please consider registering for NYC's endpoint to be informed about any updates or changes to their API. Their registration page and more information can be found on nyc.gov है

## Get Services

Services are services and information that are offered to the public
The Get Services functionality consists of two methods. The first method, "Get Service List", retrieves a list of all of the services when invoked. The second method, "Get Service", retrieves detailed information about the Service requested when invoked.

## Get Service List

This method retrieves a list of links to all services and a brief description of each Service. This method takes a category or a type as an optional input. If a category is provided, the list of Services returned will be restricted such that only Services which belong to that category will be included in the response.

## URL

http:// E<<content_api_root>/services/<category>.<content_type>

Samole URLs

## Contents [hide]

1 Get Services
1.1 Get Service List 1.1.1 URL
1.1.1.1 Sample URLs
1.1.2 Inputs
1.1.3 Response Structure
1.1.3.1 Field Descriptions
1.2 Get Service
1.2.1 URL
1.2.1.1 Sample URLs
1.2.2 Inputs
1.2.3 Response Structure
1.2.3.1 Field Descriptions

2 Get Facilites
2.1 Get Facility List
2.1.1 URL
2.1.1.1 Sample URLs
2.1.2 Inputs
2.1.3 Response Structure


Notify NYC: Due to a water main break in the vicinity of Jerome and Tremont Ave.. $\rightarrow$ City Offices \& Agencies: Office of the Mayor

Common tools, topics, and searches
$\rightleftarrows$ Schools. Register your child for school and learn more about NYC schools.
$\rightleftarrows$ Buildings. Look-up your building or file a new building permit.
$\rightleftarrows$ Parking tickets. Pay for your ticket and get more information.

My Neighborhood


| OOO NYC.gov 311 |  |
| :---: | :---: |
| NYC.gov 311 |  |
| Find something | ( |
| Transportation, Streets, and Sidewalks | () |
| Environment and Sanitation | ( |
| Property, Buildings and Homes | ( |
| Education and Employment | () |
| Business and Finance | ( |
| Social Services | () |
| Health and Medicine | ( |
| Public Safety and Law | ( |
| Government and Civil Services | ( |
| © NYC.gov, 2011 |  |

# Asynchronous Inquiry with Status? 

## MuckRock / FOI

News | Submit Request | FOI Requests | Account Information | About | Blog

## All Requests

## FOI Requests

|  | $1234 \ldots$ |  | Next page * Last page. |  |
| :---: | :---: | :---: | :---: | :---: |
| Title | User | Status | Jurisdiction | Date |
| Exemption b(2) list (USNCB) | witnesses | Processing | United States of America | Aug. 26, 2011 |
| Documentation of Tornado Damage in Western Ma. in 2011 | JackCarroll | Processing | Massachusetts | June 6, 2011 |
| FOIA Nonpayment List (IRS) | witnesses | Processing | United States of America | Sept. 20, 2011 |
| technical report bibliography (WDTIC, JAG) | witnesses | Awaiting Response | United States of America | Oct. 14, 2011 |
| Occupy Wall Street Surveillance (USSS) | witnesses | Awaiting Response | United States of America | Oct. 13, 2011 |
| Occupy Wall Street Surveillance (FBI) | witnesses | Awaiting Response | United States of America | Oct. 13, 2011 |
| NRC2009051346 (USCIS) | witnesses | Awaiting Response | United States of America | Oct. 12, 2011 |
| p://www.muckrock.com/foi/list/ nort_(USMC) | witnesses | Awaitino Resnonse | United.States of America | Oct. 12.2011 |

ALAVATELI Home Make a request View requests View authorities Read blog Help

## View and search requests

Keywords
Made between


Showing all requests | successful requests | unsuccessful requests | unresolved requests

## Search

## 4 FOI requests found

I would like a picture of the queen
Successful. by Mailinator Authority to Bob Smith on 11 October 2011.Successful.

Follow these requests
Follow by emailRSS feed

66
Here is something you might be interested in. On 11 October 2011 09:17, Bob Smith <[FOI \#660 email]> wrote:...

Have you a photo of a tiny monkey?
Successful. by Mailinator Authority to M. Hanuman on 3 October 2011.Successful.

## What if anyone could answer?

## E－Government New York City Government Open Innovation Open Data New York City

 Hackathons Edit
## How can NYC government improve nyc．gov ？Edt

What are your ideas for making nyc．gov more usable，search－driven and user－centric．© Edit
Add Comment • Wiki • Flag Question

6 Answers • Create Answer Wiki
－David Klatt
－ 4 votes by Rachel Steme，Leo Yount Js，Brendon Lavernia，and Craig Montuorl
One thing that jumps out for me is the broad range of information nyc．gov $\varepsilon^{*}$ gives me．It＇s helpful stuff，but I＇m less interested in the Mayor＇s bio and more interested in ＂Do I need to move my car today？＂

What if one corner of the site gave me information I can use this afternoon－－or information that I didn＇t know I needed（i．e．If you move to NY and bring your car， you have 30 days to pick up a NYS drivers license）．

What if I could plug in my zip code and curate a module in the top right－hand corner of NYC．gov ${ }^{2}$ ？It might show me up－to－the－minute news about alternate side parking，any changes to services in my neighborhood，when and where my neighbors meet to talk about our neighborhood，plus the police blotter from local precinct．
Add Comment • Thank • Jul 14， 2011
－Kristina Cabezas
＊I agree with a lot of the responses above，but perhaps we can look at a mashup of solutions．So yes，have a dashboard，but make it a personalised dashboard that pulls in location information，interests and needs for each logged in user either by aggregating their other profiles or by asking some quick and easy questions upon sign up and using cookies to recall things they＇ve looked into previously to build a personalized library．

## Follow Question 察 Options

## Related Questions Edit

How great will the new park＇s effect be on property value in and around Brooklyn Heights？

What is parking like in East Village（NYC neighborhood）？

What do NYC tech entrepreneurs like most about being based in NYC？

Where can I find the cheapest long term parking in NYC？
What was the biggest Gov 2.0 success story in 2010 and what can other government agencies learn from that example？

See more related questions

## Share Question

Twitter ffacebook Q Inbox

## Question Stats

Latest activity Jul 21， 2011.
This question has been viewed 1678 times；it has 1 monitor with 20424 topic followers and 0 aliases exist．
13 people are following this question．
 1 相会

## Patterns of Interaction

Issue Report:<br>Inquiry: Ideation:<br>Request / Report<br>Ask / Search<br>Answer / Suggest

wiki.civiccommons.org/Collaboration_Platforms

Change by Us NYC

## Search results for:

bike $\otimes$
in All neighborhoods

## 118 IDEAS

More bike lanes in
black/brown
neighborhoods!!!
Posted 2 weeks ago via web

Resources ${ }^{3}$

Ideas ${ }^{118}$

Allow people to move around with bikes, rent from one station, return at the destination. It's one big city bike rentals.

Posted 4 weeks ago via web

Bikes Everywhere
Posted 2011-12-08 14:00:06 via web

## Ed D. said -

I love my bike lanes. That's why I created a blog about My favorite!
shoreparkwayviews.blogspot
.com/
Posted 4 weeks ago via web
add more bike lanes on Court st \& Smith st in Carroll
Gardens
Posted 2011-11-08 17:47:28 via web

NYC BigApps Ideas

## New York City challenged the public to share ideas for apps for residents, businesses, and visitors.

Congratulations, winners! And thanks to everyone who voted and participated! We hope these ideas will help fuel the NYC BigApps 3.0 challenge launching later this year.

## Winners Gallery



I want an NYC app that has a visual, color coded map of all street parking rules, regulations and street cleaning schedules.
Submitted 4 months ago by Will T.


I want an NYC app that aggregates all the volunteer initiatives available, its cause and allows me to register/participate
Submitted 4 months ago by Christopher B.
(\$7 I want an NYC app that aggregates bike accident data to make/help petition for safer bike

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PEOPLE Vour voct wour covement

1. CREATEA PETITION OPEN PETITIONS RESPONSES HOW \& WHY

| All Petitions | Trending | Popular | Filter by Issue $\theta$ |
| :--- | :--- | :--- | :--- |

WE PETITION THE OBAMA ADMINISTRATION TO:

Grant voters the ability to vote for the President of the United States by dissolving the electoral college.

14,233 Signatures

FIND OUT MORE

Fully Legalize Same-Sex Marriage Across The Nation

Reject the Keystone XL Pipeline


Legalize and Regulate Marijuana in a Manner Similar to Alcohol.

## Recent Petitions

Not let Jason Hernandez die in federal prison.
Demand an Amendment to the U.S. Constitution to End Marijuana, Marihuana, Cannabis and Hemp Prohibition.

Remove restrictions that prevent spouses of Legal Permanent Residents (Green Card Holders) to be reunited with families.

History of Petitions

Helpful Hints

CREATE A PETITION


## 园 http://a841-tfpweb.nyc.gov/bikeshare/

Col Coogle

## Naw Youk City Bite Share

Help shape NYC's new transit option


What Is Bike Share?
Bike share is a network of thousands of

## Bike Share in NYC

Bike Share in NYC will be run by Alta

## Set Involved

NYC DOT and Alta Bicycle Share invite


## Participatory Budgeting in New York City

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## Get Updates

Sign up for updates from:

- D8 Melissa Mark-Viverito (Manhattan/Bronx)
- D39 Brad Lander


## Participatory Budgeting for New York City

New York City is about to experience a new kind of democracy. Over the next several months, we will undertake an exciting initiative to put budgeting decisions directly in the hands of the people those decisions will impact most - the residents of our districts.
Participatory budgeting is grassroots democracy at its best. Residents of four diverse City Council districts from Manhattan, Brooklyn, Queens, and the Bronx, will come together to decide what to do with the districts' capital funding budget, the part of the budget that is used to repair streets, improve parks, buy school technology, or build bike lanes. Community members will exchange and debate ideas, work together to turn ideas into project proposals, and then decide what ideas get funded at the ballot box. The process will make budgeting more transparent and accessible. It will open up participation to people who have never been involved before. And it will make budgeting more effective, because who knows better what is needed in our communities than the people who live there?


Four New York City Council Members are launching Participatory Budgeting

## Recent Updates

- Launching the Participatory Budgeting Process
more


## Upcoming Events

| Saturday, October 15 |  |
| :--- | :--- |
| 6:30pm | 45 th District Assembly (Flatbush) |
| Monday, October 17 |  |
| 6:30pm | 39th District Assembly (Kensington) |
| 6:30pm | 45th District Assembly (Brooklyn Cc |
| 7:00pm | 32nd District Assembly (Breezy Poil | Wednesday, October 19

+ Google Calendar


## Unify these interactions?

## Verbeterdefount Privincorotios



| Community + Overview |
| :--- |
| Q Ask a question |

## Thanks!



## OpenPlans <br> www.OpenPlans.org

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