Open311

A Platform for a Participatory Civic Infrastructure

Toward an open standard

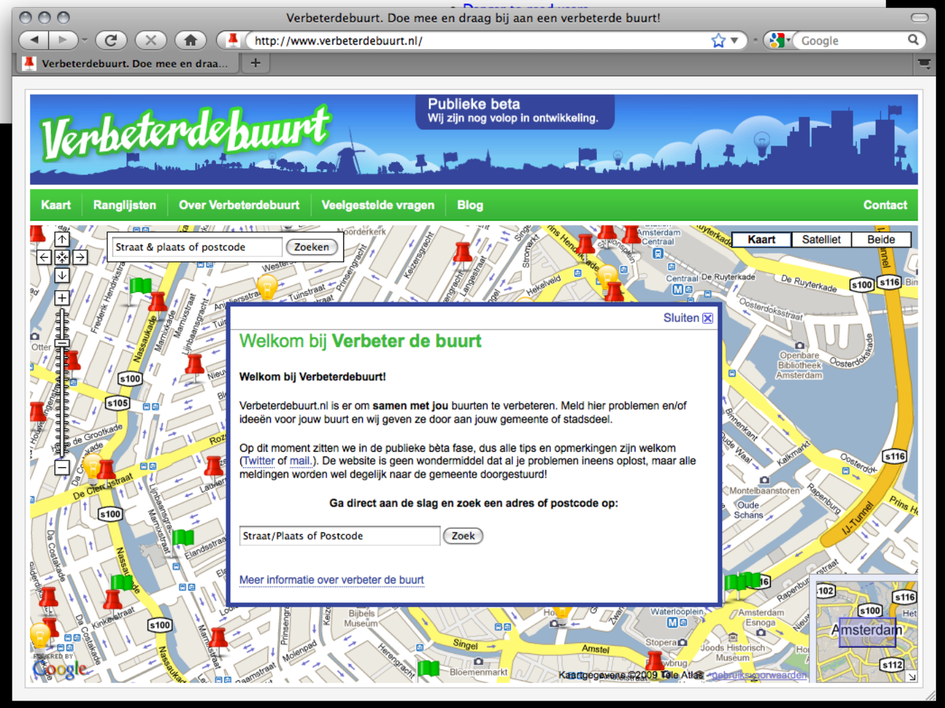
311 is an access point for non-emergency city services

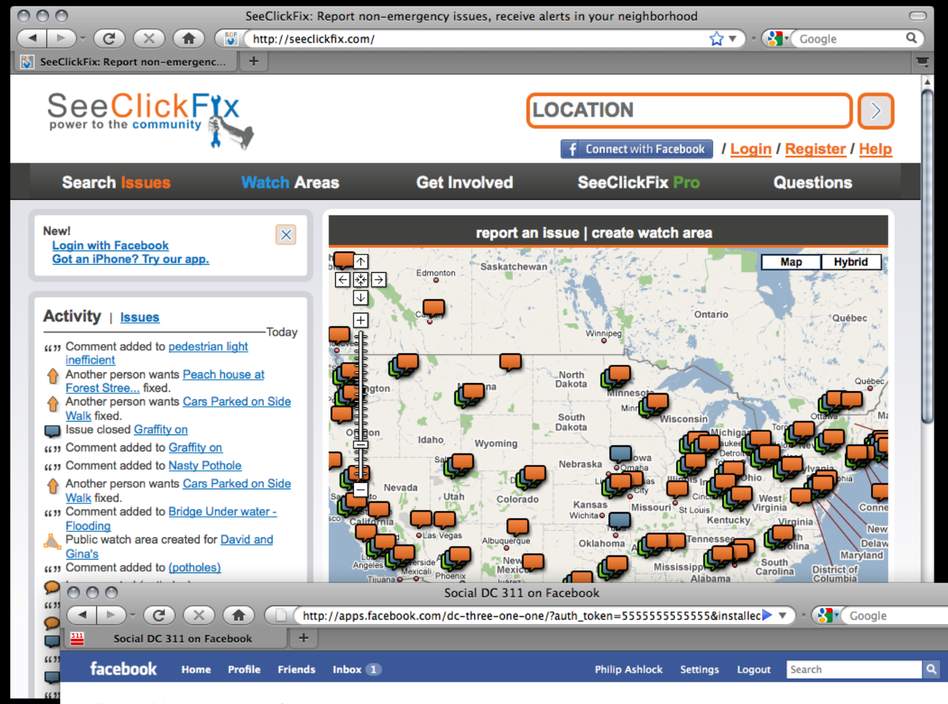
Cities support 311 to varying degrees with a wide range of services and methods of access

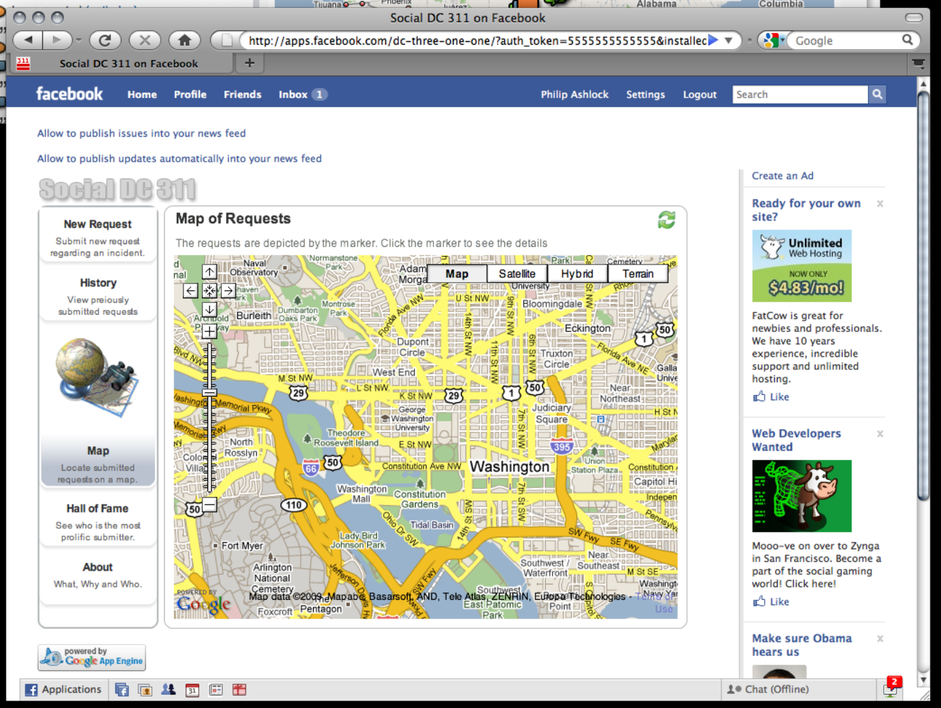
Open Data

Public issue tracking provides increased engagement, transparency, and participation in the community

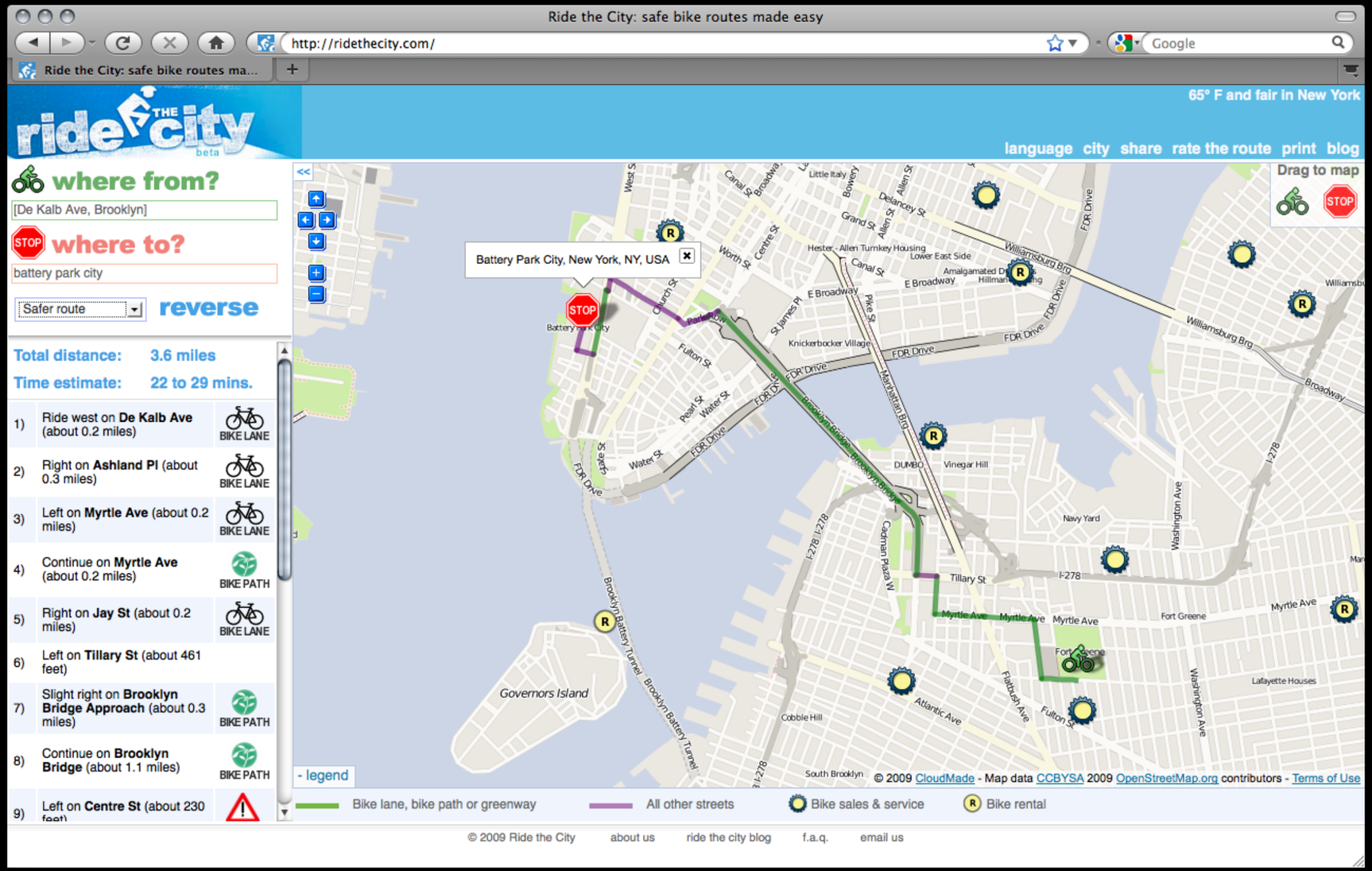
FixMyStreet
http://www.fixmystreet.com/
FixMyStreet
Report a problem
All reports
Local alerts
Help
Contact
mysociety.org
Report, view, or discuss local problems
(like graffiti, fly tipping, broken paving slabs, or street lighting)
Enter a nearby GB postcode, or street name and area:
Go
How to report a problem
1. Enter a nearby GB postcode, or street name and area
2. Locate the problem on a map of the area
3. Enter details of the problem
4. We send it to the council on your behalf
Photos of recent reports
FixMyStreet updates
658
reports in past week
1,208
fixed in past month
52,068
updates on reports
Recently reported problems
Parking on Claremont Lane, Esher
Cars parked on pavement
Cast drain covers
2-4 old crosby

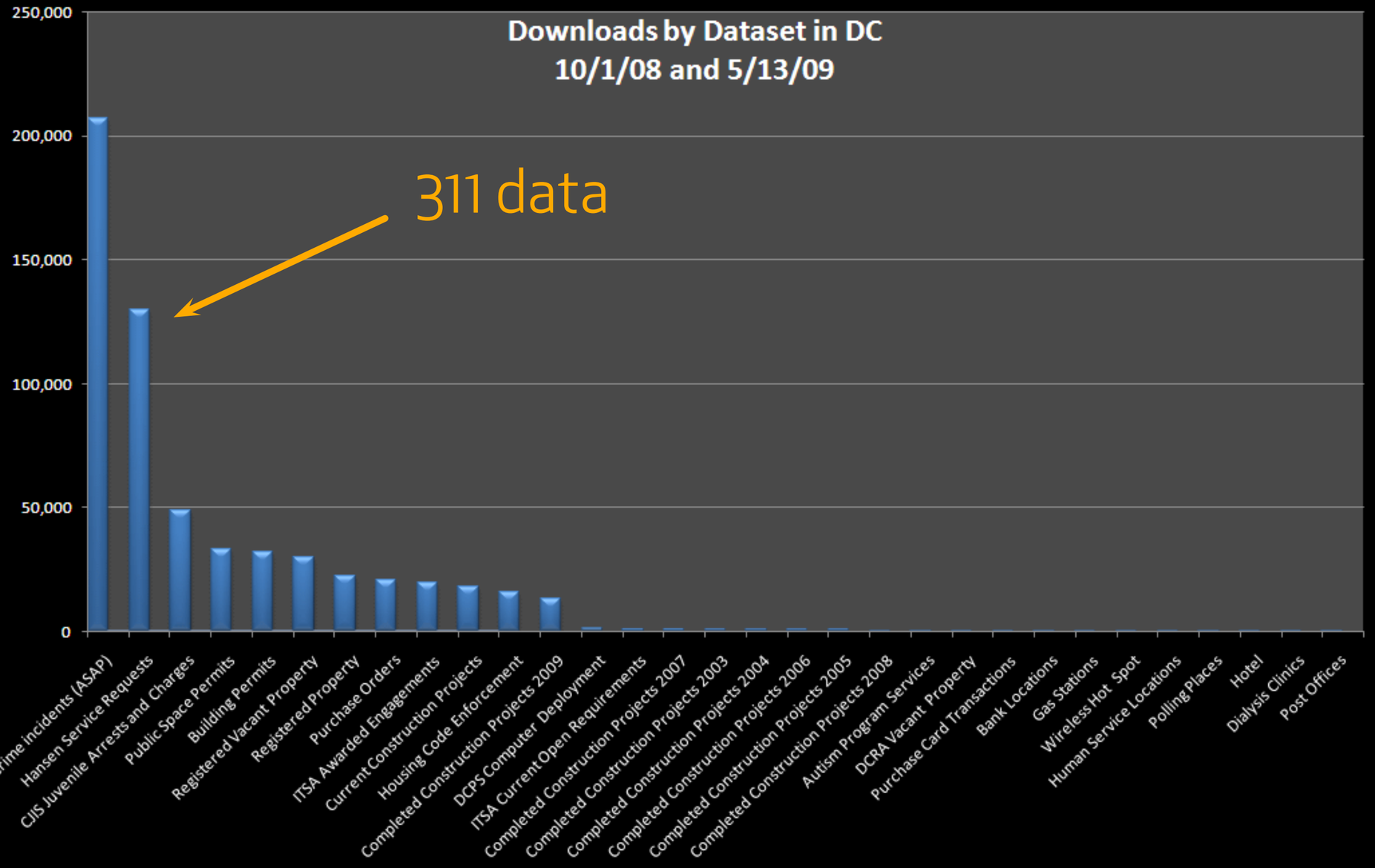

Verbeterdebuurt. Doe mee en draag bij aan een verbeterde buurt!
http://www.verbeterdebuurt.nl/
Verbeterdebuurt
Publieke beta
Wij zijn nog volop in ontwikkeling.
Kaart
Ranglijsten
Over Verbeterdebuurt
Veelgestelde vragen
Blog
Contact
Straat & plaats of postcode
Zoeken
Satelliet
Beide
Sluiten
Welkom bij Verbeter de buurt
Welkom bij Verbeterdebuurt!
Verbeterdebuurt.nl is er om samen met jou buurten te verbeteren. Meld hier problemen en/of ideeën voor jouw buurt en wij geven ze door aan jouw gemeente of stadsdeel.
Op dit moment zitten we in de publieke bèta fase, dus alle tips en opmerkingen zijn welkom (Twitter of mail.). De website is geen wondermiddel dat al je problemen ineens oplost, maar alle meldingen worden wel degelijk naar de gemeente doorgestuurd!
Ga direct aan de slag en zoek een adres of postcode op:
Straat/Plaats of Postcode
Zoek
Meer informatie over verbeter de buurt
Amsterdam


SeeClickFix: Report non-emergency issues, receive alerts in your neighborhood
http://seeclickfix.com/
SeeClickFix
power to the community
LOCATION
Connect with Facebook
/ Login / Register / Help
Search Issues
Watch Areas
Get Involved
SeeClickFix Pro
Questions
New!
Login with Facebook
Got an iPhone? Try our app.
report an issue | create watch area
Map
Hybrid
Activity | Issues
Today
Comment added to pedestrian light inefficient
Another person wants Peach house at Forest Stree... fixed.
Another person wants Cars Parked on Side Walk fixed.
Issue closed Graffity on
Comment added to Graffity on
Comment added to Nasty Pothole
Another person wants Cars Parked on Side Walk fixed.
Comment added to Bridge Under water - Flooding
Public watch area created for David and Gina's
Comment added to (potholes)


Social DC 311 on Facebook
http://apps.facebook.com/dc-three-one-one/?auth_token=5555555555555&installec
facebook
Home
Profile
Friends
Inbox 1
Philip Ashlock
Settings
Logout
Search
Allow to publish issues into your news feed
Allow to publish updates automatically into your news feed
Social DC 311
New Request
Submit new request regarding an incident.
History
View previously submitted requests
Map
Locate submitted requests on a map.
Hall of Fame
See who is the most prolific submitter.
About
What, Why and Who.
Map of Requests
The requests are depicted by the marker. Click the marker to see the details
Map
Satellite
Hybrid
Terrain
Washington
Map data ©2009 Mapabc, Basarsoft, AND, Tele Atlas, ZENRIN, EuropaTechnologies -
Create an Ad
Ready for your own site?
Unlimited Web Hosting
NOW ONLY $4.83/mo!
FatCow is great for newbies and professionals. We have 10 years experience, incredible support and unlimited hosting.
Like
Web Developers Wanted
Mooo-ve on over to Zynga in San Francisco. Become a part of the social gaming world! Click here!
Like
Make sure Obama hears us
Applications
Chat (Offline)

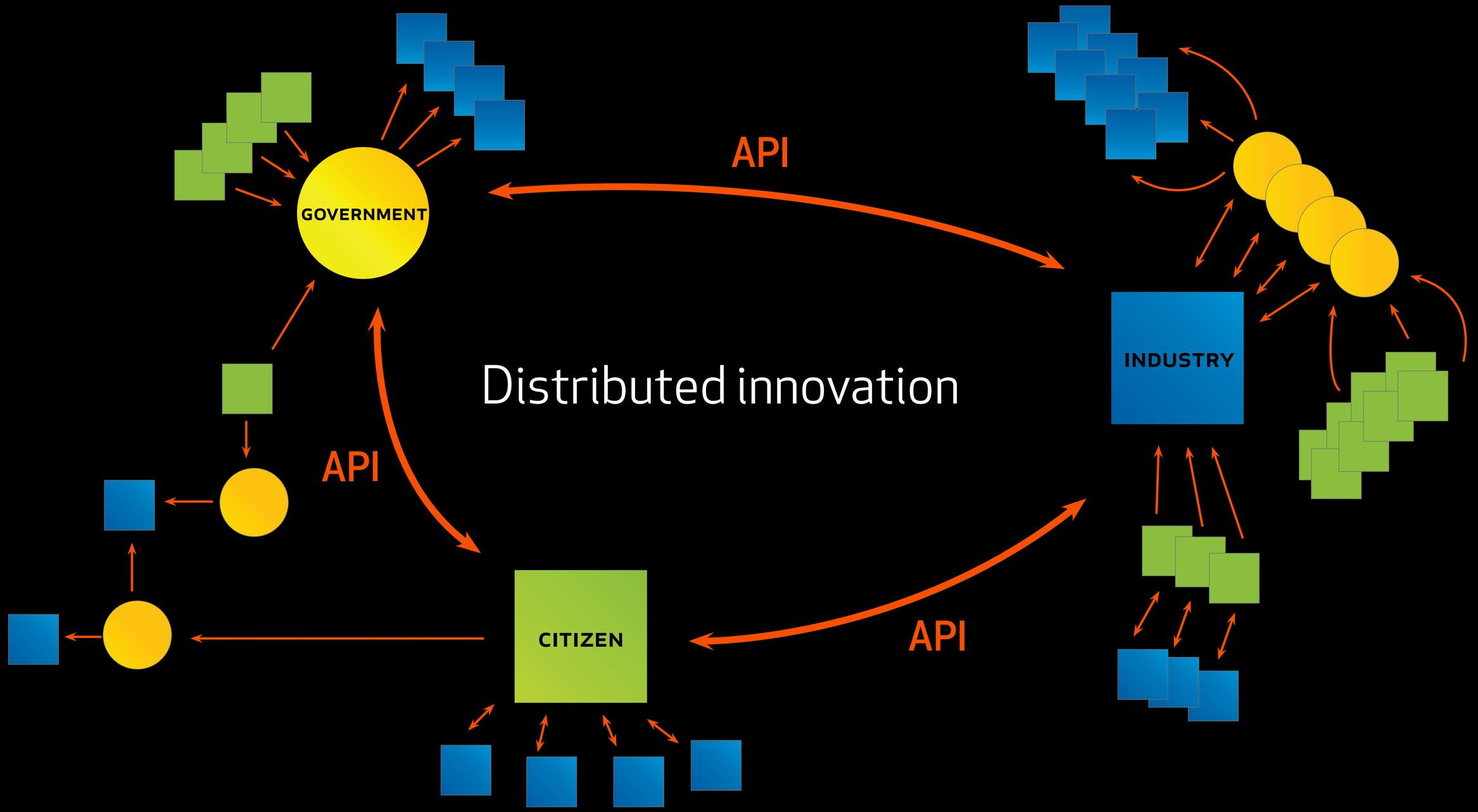
Possibilities of mashing 311 with other data



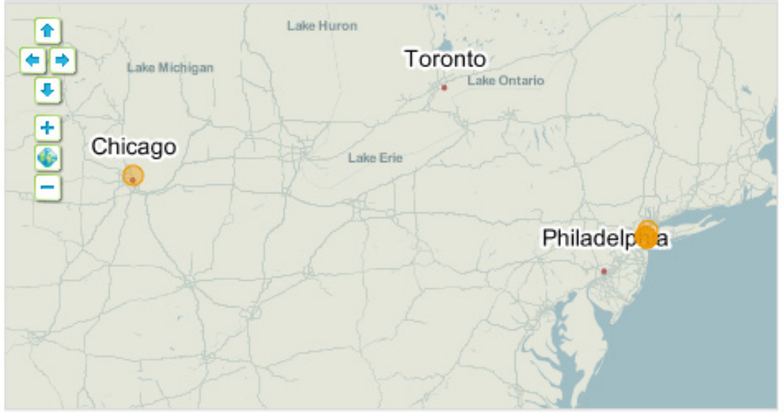

Downloads by Dataset in DC
10/1/08 and 5/13/09
311 data
250,000
200,000
150,000
100,000
50,000
0
Crime incidents (ASAP)
Hansen Service Requests
CJIS Juvenile Arrests and Charges
Public Space Permits
Building Permits
Registered Vacant Property
Registered Property
Purchase Orders
ITSA Awarded Engagements
Current Construction Projects
Housing Code Enforcement
Completed Construction Projects 2009
DCPS Computer Deployment
ITSA Current Open Requirements
Completed Construction Projects 2007
Completed Construction Projects 2003
Completed Construction Projects 2004
Completed Construction Projects 2006
Completed Construction Projects 2005
Completed Construction Projects 2008
Autism Program Services
DCRA Vacant Property
Purchase Card Transactions
Bank Locations
Gas Stations
Wireless Hot Spot
Human Service Locations
Polling Places
Hotel
Dialysis Clinics
Post Offices

Open APIs:

Increased richer access and interoperability
eg cameraphones with GPS

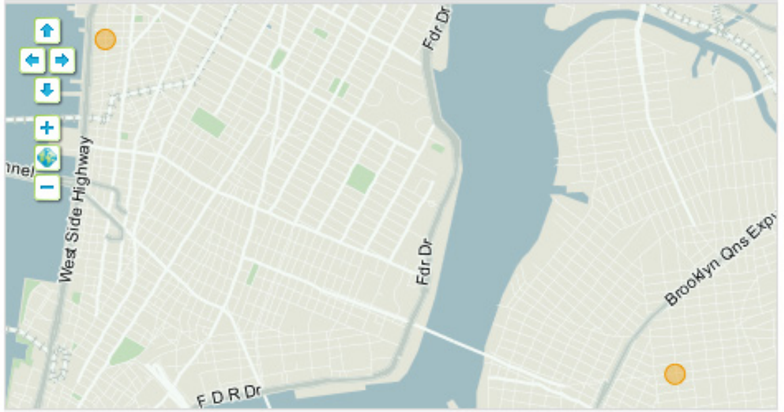

GOVERNMENT
API
INDUSTRY
Distributed innovation
API
CITIZEN
API

New Issues



tree damage	August 24
pothole	August 10
Damaged Bike Rack	August 7
abandoned vehicle	August 1
stray cat	July 13
Clogged storm drain	July 3
18 New Issues in total	*See Query View*

Active Issues



Pothole on Grand	September 3
Oil covering road	August 7
2 Active Issues in total	*See Query View*

Tags

GeoTrac

Spatial Issue Management

Bug fixes and feature requests

trac

New Workflows:

Service requests can be new solutions,
not just fixing what's broken

FixCity.org Bike Racks

openplans.org http://fixcity.org

Google

FixCity.org Bike Racks

fixcity.org Bike Racks

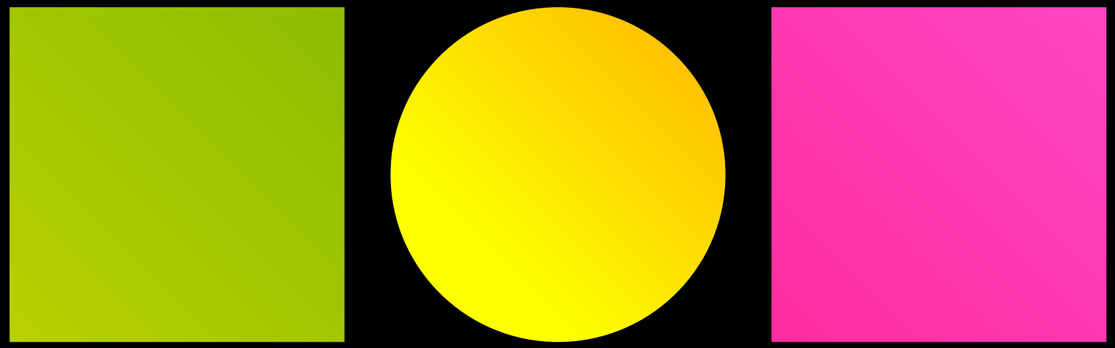
The future of bike rack parking begins with a social test in Community Board 1, Brooklyn New York, that's Williamsburg and Greentpoint. Need more bicycle racks around your home or business? Take a little time, walk your streets, find good locations, use the web to quickly map where you need a few racks. Join the Bike Rack Hunt, the first public trial is Sunday September 20th. Sign up and get notified on exact details.

email@example.org

Notify Me!

FixCity.org is produced by The Open Planning Project

Live Maps with PuSH Feeds

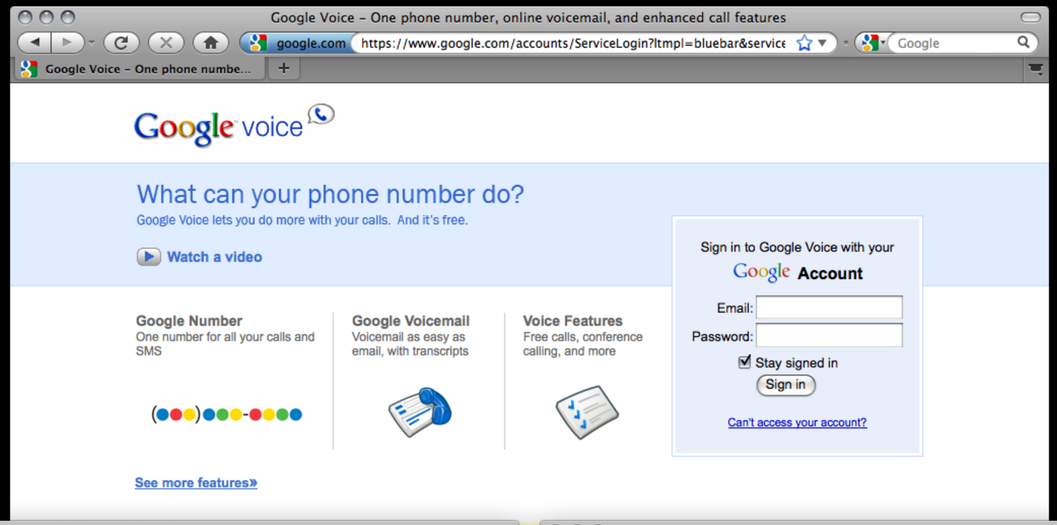


PubSubHubbub

+

GeoRSS

A simple, open, web-hook-based pubsub protocol &
open source reference implementation


Google Voice – One phone number, online voicemail, and enhanced call features
google.com https://www.google.com/accounts/ServiceLogin?ltmpl=bluebar&service
Google
Google Voice – One phone numbe...
Google voice
What can your phone number do?
Google Voice lets you do more with your calls. And it's free.
Watch a video
Google Number
One number for all your calls and SMS
Google Voicemail
Voicemail as easy as email, with transcripts
Voice Features
Free calls, conference calling, and more
See more features»
Sign in to Google Voice with your Google Account
Email:
Password:
Stay signed in
Sign in
Can't access your account?

Asterisk :: The Open Source PBX & Telephony Platform |
http://www.asterisk.org/
Google
Asterisk :: The Open Source PBX & ...
Downloads
Support
Forum
Developers
Community
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Asterisk®
Asterisk is the world's leading open source PBX, telephony engine, and telephony applications toolkit. Offering flexibility unheard of in the world of proprietary communications, Asterisk empowers developers and integrators to create advanced communication solutions...for free. Learn more
Get Started | Code for Asterisk | Asterisk for the New User
download
Asterisk 1.4.26.2
Asterisk 1.6.0.15
Asterisk 1.6.1.6
Download - Free
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Choose the Asterisk telephony product that is right for you
Asterisk Support Subscriptions
Switchvox IP PBX Phone System
Telephony Interface Cards
Asterisk Toolkit
Security advisories
AST-2009-006 - IAX2 Call Number Resource Exhaustion
AST-2009-005 - Remote crash vulnerability in SIP stack
more >
announcements
Asterisk 1.2.35, 1.4.26.2, 1.6.0.15, and 1.6.1.6 released
Asterisk 1.6.2.0-rc1 released
Asterisk 1.6.0.14 and 1.6.1.5 released
Asterisk 1.6.0.14-rc1 and 1.6.1.5-rc1 released
Asterisk Music-On-Hold Changes
Asterisk 1.2.34, 1.4.26.1, 1.6.0.13, and
developer blogs
About the new Asterisk versioning method
Google Summer of Code 2009 Projects
yay! google summer of code
Asterisk European Developers Meet-Up
Backport chan_mobile to 1.4
New System Status for Asterisk GUI 2.0

Cloudvox
http://cloudvox.com/
Google
Cloudvox
cloudvox
Call Your Code.
You control the call
Call flow lives alongside your app logic & state
Built to scale
We'll feed the infrastructure
Building blocks
So one line can do a lot
Reach everyone
Interact with scripts, phones, and SIP
Cloudvox makes it simple for applications to place and receive phone calls.
Add phone calls to your application in a few minutes, in your favorite language, alongside your other code, and callable immediately, with no new infrastructure.
Along the way, we open doors (like text-to-speech, caller location awareness, SIP reachability, and
August 2009: Thanks to everyone with live services on Cloudvox. Happy to have you.
We're growing daily. For access, enter your email address below. Specific app in mind? Tell us.
Mailing list - early access
What's your email address?

Platform == Infrastructure

Democracy == Architecture of participation

IF YOU SEE SOMETHING, SAY SOMETHING.

BE SUSPICIOUS OF ANYTHING UNATTENDED.

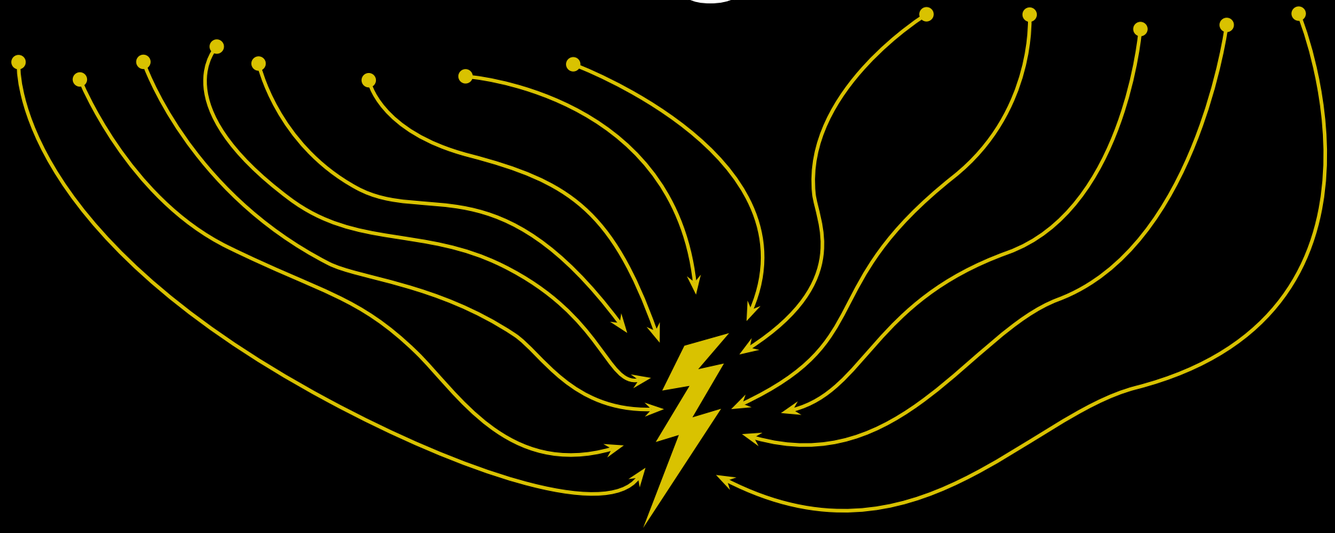
Tell a cop, an MTA employee or call 1-888-NYC-SAFE.

Metropolitan Transportation Authority

TRANSITWATCH

911 for Emergency Action

311 for Emergent Action



Opportunities to re-imagine our cities

CONFLUX CITY

Open311

www.open311.org

Philip Ashlock
phil.ashlock.us

The Open Planning Project
openplans.org